

Implementing Smart College Chatbot using ML And Python

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Abstract

The era of just captivating with a console has passed. Voice collaborators and chatbots are employed by clients to engage with frameworks. A chatbot is a piece of computer software that can speak with people using Artificial Intelligence in the Stages that are instructive. When the chatbot receives client input, it remembers both the information and the response, enabling for future use virtual assistant with limited beginning information to grow using built responses. As the quantity of replies increases, so does Chatbot's accuracy. This study will investigate how advancements in AI and ML technology are being used in various organizations. Naturally, it will investigate the evolution of Chat bots as a data dissemination channel. Using WordNet, the computer finds the nearest matching reaction from the nearest matching proclamation that suits the input, and then chooses the reaction from a predetermined set of articulations for that reaction. This mission aimed to develop an online chatbot structure to help students who visit the school's web page, employing equipment that discover Student interaction with the school is made possible by artificial intelligence techniques like natural language processing.

Keywords

Chatbot, WordNet, Natural Language Processing, Artificial Intelligence, Machine Learning

Introduction

In the application of artificial intelligence (AI) frameworks, advancements in the fields of system administration and data innovation have been various. These frameworks are becoming more human-like in terms of decision-making, strong organizations, complex mechanics, regular language handling, and so on. There are a few combination approaches and adaptive tactics that develop progressively advanced strategies without a certain, even in the phone smart domains. That's true; however, there are currently several natural language processing (NLP) systems (Wikipedia contributors, 2024) and smart frameworks (Medium, n.d.) that mimic human conversations. These systems use artificial consciousness tactics such as neural network NLP (natural language processing), image and video management, and voice research to recall information and correspondence in natural language. Artificial intelligence calculations examined the client's inquiries to create the chatbot for the school board framework.

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This chatbot A platform is a website application that responds to individual client inquiries. Clients must essentially determine the request sequence and then pose the inquiry to the bot, which will record it. The implementation of computerised reasoning ensures responses that align with the client's needs. After that, the consumer can receive suitable answers to their queries. We perform calculations based on man-made consciousness to select the appropriate responses. It is not permissible to force clients to visit the school or its premises to make demands. To use the framework, clients must register and log in. After signing in, clients may access the many support areas. Many help sites will be available, where consumers with impairments can interact by asking questions about school activities. The framework uses an attractive graphic user interface, or GUI, to respond to client inquiries. The customer can use this web tool to ask about school-related exercises. School-related activities include affirmations, academics, intake, and various other social exercises. It will pique the interest of children and other clients at school events. A chatbot is an artificial intelligence (AI) program. We construct chatbots using the Artificial Intelligence Markup Language to assist or cater to the customer's needs. This involves implementing code that utilizes artificial intelligence to assist the customer during a computer session. The consumer may express concerns about the frameworks, just as they would with any other individual.

The science of artificial intelligence can foster various applications. A school chatbot framework is one of several mentioned in this study. Regardless of how Various industries, including advertising, training, banking, healthcare, and finance, can provide We are improving the standard rule-based chatbots to make them instructional, responsive, and capable of completing correspondence in human conversational language. This entails the use of NLP (natural language processing) and machine learning advances. (ML). The basis for school chatbots There are several approaches to dealing with that role. The chatbot's physical location, the functions it intends to offer, the language used in messages, the end customer, and other factors all have an impact on the method of choice. Some of the methods employed in this inquiry are widely recognized. In 1994, Michael Maudlin created the "Babble Robot Algorithm" and used it to respond to inquiries in Julia's book. We launched other projects to construct a chatbot framework based on this fundamental concept. First, the customer must sign in to the Chat-Bot program. At such times, the client is free to make complaints and inquire. The bot detects the inquiry setting when a customer contacts it and employs Natural Language Processing (NLP). We employ the word-demand vector procedure to compare the word-demand closeness of two sentences. Sentences with the same exact words but distinct requests may have varying degrees of meaning. The consumer may ask a number of foundation-related inquiries. After receiving a client inquiry, chatbots validate the certainty score (Hiremath et al., 2018) and deliver a genuine reaction to the client's question. Three watchword matching computations on the client request precede the catch-match computation (Tiwari et al., 2018). If the catchphrase matching fails, the data set delivers the query through 2 and 1 watchword coordination. However, if the search for a match is unsuccessful due to insufficient resources, the chatbot's programming will respond with "No Answer Found". Chatbot applications employ logical connections to determine this response calculation. An information connector's function is to collect input from a bot source and then transform it into a chatbot-friendly configuration. The chatbot system employs an exceptional reasoning link, allowing it to select the optimal response from all possible responses. The visit bot uses the Multi-Logic Adapter to select a single answer from all the replies provided by the logic connections it has defined. Word implanting completes the data preparation. We assign each word to a vector structure in a one-hot encoded manner. There are numerous tokenizers available, such as letters, ways, words, watchwords, class, N-gramme, design, and

more. The most used tokenizer is the word-punkt tokenizer (Lee et al., 2018), which separates sentences into noticeable gaps. The accuracy, speed, and viability of NLTK tokenization were simulated. The head logs in and may perform activities like eliminating inaccurate replies or adding forceful responses to specific requests. With the support of current thinking, the chatbot software responds to client inquiries.

Methodology

The university's chatbot system is a piece of computer software that responds to customer inquiries. Figure 1 displays the structural design of the chatbot framework. The chatbot immediately greets the consumer and encourages him or her to log in to the structure by entering his or her username and password. The client then explores the buttons in the user interface, which correspond to the various school classifications. After going through the buttons, the conversational assistant framework asks the client if it is useful to provide a response. If the consumer cannot locate the necessary response, he or she may continue with the visit to the school Chabot framework by quickly explaining their queries.

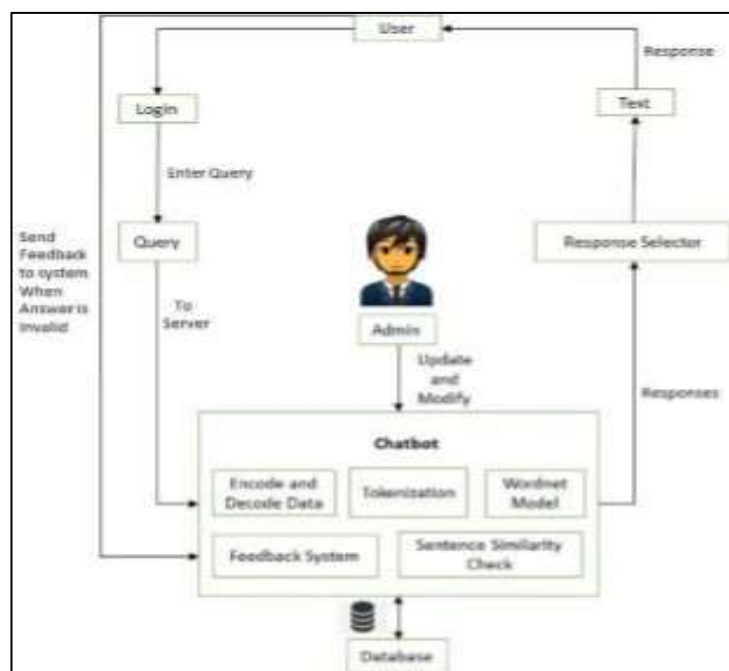


Figure 1. Engineering of a School Chatbot Framework

The technique of cutting down a huge piece of communication into individual phrases or words is known as tokenization. Lemmatization is a stemming technique that combines the various curvature forms of a word into a single item for analysis. The grammar checker is subsequently used to detect and resolve spelling problems in the query before examining a probable reaction in the resulting data set (Setiaji & Wibowo, 2016) using the similarity of sentences and the WordNet algorithms. WorldNet is an English semantics and lexical knowledge resource. It serves to categorise English word collections of equivalents known as the sunsets (GeeksforGeeks, 2022), to provide brief explanations and use models, and to provide instances. Figure 2 shows the flowchart for the chatbot's User Module.

- a. **Login:** Once you click on the bot, users will be delivered to the school's site. The Chabot architecture greets the consumer and asks for his or her username and password. The chatbot will subsequently begin interacting with the customer.
- b. **Bo index:** When the client proceeds to use Chabot to solve his/her problem, the Chabot provides a screen with a few school possibilities and defines himself/herself query grouping. The chatbot completes its task if it answers the customer's question.
- c. **Asking Questions:** If the consumer is dissatisfied with the rule-based answer, the chatbot framework asks him/her to express his/her query in words, and the chatbot framework provides a fair response.

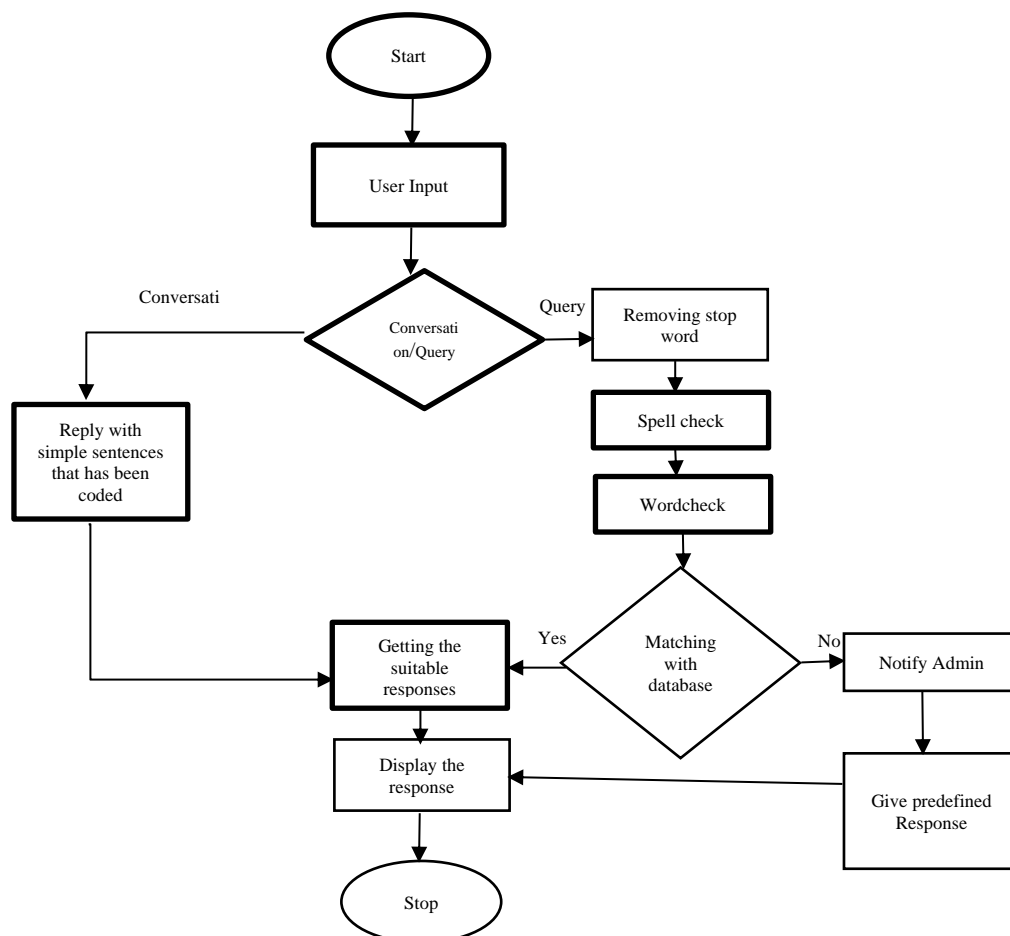


Figure 2. Flowchart for the chatbot's User Module.

The initial assessment of the data gathering occurs in response to the client's query. When the inquiry is meaningful, the customer will receive a suitable reply. If the inquiry is erroneous, the chatbot leads the customer to the school's website. d. Participating: Following the visit, the virtual assistant receives input from the customer. Chabot uses criticism to gain insight into its interactions with clients. If the customer is severe, the bot expresses gratitude and provides a crate for further input. When a customer provides unfavorable feedback, the bot suggests that they clarify the question they need to answer. Figure 3 shows the admin module flowchart.

- a. **Login:** The system has only one administrator (there is no administrator enrollment). The SHA-256 algorithm encrypts the private information of administrators who sign in with their username and secret key. We verify the login data against the recorded name and secret phrase in the data collection, encoded using SHA-1 encryption. The administrator can enable the school chatbot framework if the provided information aligns with the data set.
- b. **View dataset:** If the administrator continues to see the dataset, the chatbot allows him to look at the dataset by class. The chatbot also provides two more options: delete the dataset and change the dataset.

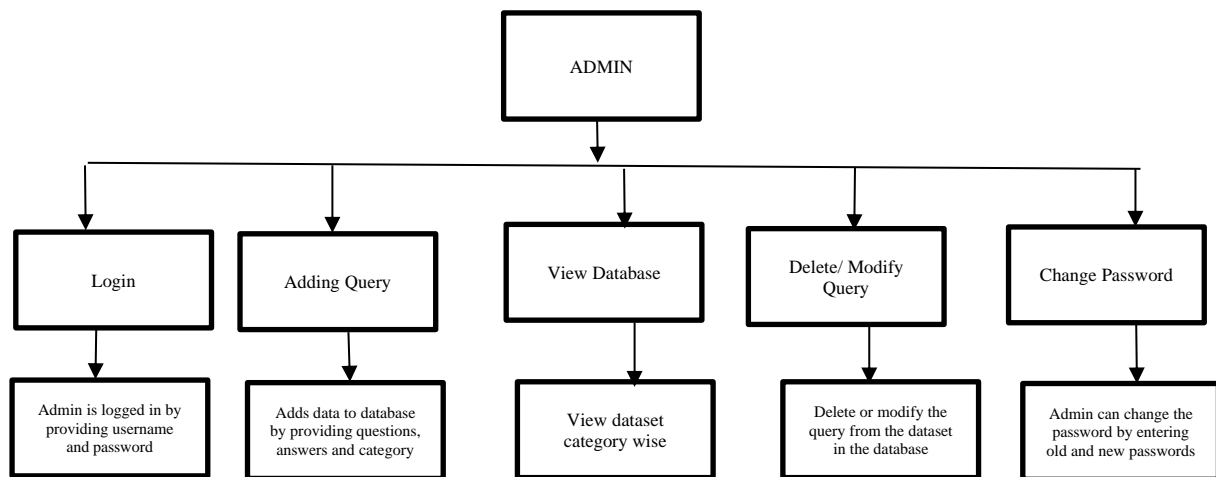


Figure 3. Admin Module Flowchart

- c. **Adjust inquiry:** If an administrator continues to update existing questions, you can change your search directly from the view page by choosing a specific categorization.
- d. **Seeing invalid dataset:** If the administrator continues to receive faulty datasets, the chatbot allows them to view the datasets class by class. The faulty information is information that has received unfavorable responses from the client or inquiries that the chatbot cannot address. Moreover, the chatbot offers two additional options. delete and alter the comparative.
- e. **Alter Static responses:** The administrator can update or modify the text displayed when a customer clicks on buttons within the chatbot framework. The administrator has the authority to either refresh the data obtained by clicking the button on the website page or alter the capacity of the button by revising it in the data set. Each of the capacities enables the director to carry out any activity on the site without the need to go through the data set.

Results and Discussion

We use a chatbot framework to meet the clients' academic demands. A chatbot's reproduction or creation of a response is information-based. Wordnet is responsible for retrieving reactions, and in this scenario, it encompasses all justifications triggered by coordinated client configuration. When a customer starts asking questions in the chatbot's graphical user interface (GUI), The information set searches for the answer to the query. If the data set contains the response, the framework presents it to the client; if not, it notifies the administrator and displays a prepared reply to the client.

When a consumer chooses a group of products, the chatbot records the customer's email address. If the alternatives do not address the client's question, the chatbot architecture provides an additional dialogue box for them to formulate their education-related questions. Clients can ask the conversational system a variety of schooling-related questions. Figure 5 displays a few of the client's inquiries. The chatbot framework, Enquiries, promptly responds to any client. Following the interaction, the chatbot framework requests feedback from the consumer. We use this input format to assess the customer's satisfaction.

The administrator can add data to the dataset, change the present informational collection, view every invalid inquiry, change the predefined information, view client criticism, erase the current data, and change the manager module's secret phrase. Each of the progressions established in the data is obviously different. If a customer is unhappy with the chatbot's replies, he or she will give negative feedback. If the administrator believes the questions are important, he or she may add an answer to the individual query. If not, the administrator has the option to delete the question with a simple click.

Conclusion

In research work, a school explicit chatbot framework was created and can be customised to train space chat bots. The implementation of this chatbot framework on the school site will make the page more client-intuitive because it answers the client's questions precisely because it is a space-explicit chatbot framework. The investigation will reveal the stages of configuration for the school chatbot framework, and potentially suggest several strategies to enhance its accuracy. To make the chatbot framework's responses more significant and exact, the executive must equip the chatbot framework with more facts about the school and expand the scope of the information base. Eventually, gathering feedback from potential clients can prove to be beneficial. The client's questions will eventually undergo an overhaul.

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